



IMPORTANT MESSAGE

May 15, 2018

To: All Providers / Physicians Choice Medical Group

From: Barbara Cheever, Vice President of Operations

RE Claims/ Claims Payments

On behalf of Physicians Choice, we would like to take a moment to provide some clarification regarding claims submission and claims payments.

Do not send claims to Managed Care Systems.

All Professional claims regardless of the date of services, should be sent to Physicians Choice Medical Group, care of Identity MSO as follows:

Paper claims: Physicians Choice Medical Group
751 E. Daily Drive, Suite 120
Camarillo, CA 93010

Electronic claims: Office Ally
Physicians Choice Medical Group of Santa Maria, Payor ID: MCI01
Physicians Choice Medical Group of San Luis Obispo, Payor ID: SLOS1

Claims are processed by Identity MSO. If you have questions regarding claims please call 1 (888) 560-8799.

Payments are processed by ECHO. If you do not want to receive payments via the virtual payment card (which will cost you 1.9% of the payment), you may opt out and request paper checks. To opt out please call ECHO directly at 1 (440) 835-3511, choose option 3.

Should you have any questions regarding your contract, or changes with your address, telephone or fax number, please contact my team directly at (805) 725-5437. Should you wish to speak with me directly you may reach me at (805) 725-5430.